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APR 26 2017

CITY CLERK

Edwards,Michelle

From: delanalp@frontier.com
Sent: Tuesday, April 25, 2017 5:30 PM
To: outside email engineering; outside email; outside email transportation; outside email controller; City Council; outside email clerk; outside email bopw; 311Center; Dave Taylor; Adamson,Rene
Subject: Alley finally graded...

THANK YOU ALL,
City Service Request 53232 The rock alley has been graded and passage is no longer unsafe, and it is passable again. Appreciation is extended to all who assisted with getting this basic maintenance item accomplished. I know some of the crew members were astonished of how bad it had gotten through neglect.

Gratefully

Resident
Vic Pearman

From: "delanalp@frontier.com" <delanalp@frontier.com>
To: "Engineering@terrehaute.in.gov" <Engineering@terrehaute.in.gov>; "Mayor@terrehaute.in.gov" <Mayor@terrehaute.in.gov>; "Streets@terrehaute.in.gov" <Streets@terrehaute.in.gov>; "Controller@terrehaute.in.gov" <Controller@terrehaute.in.gov>; "CityCouncil@terrehaute.in.gov" <CityCouncil@terrehaute.in.gov>; "Clerk@terrehaute.in.gov" <Clerk@terrehaute.in.gov>; "Streets@terrehaute.in.gov" <Streets@terrehaute.in.gov>; "Bopw@terrehaute.in.gov" <Bopw@terrehaute.in.gov>; "311Center@terrehaute.in.gov" <311Center@terrehaute.in.gov>
Sent: Saturday, March 18, 2017 11:33 AM
Subject: Frustrated with repeated lack of feeback and action....

Ref: Alley between Center/ Sixth Street, and College/Washington.... City Service Request 53232 acknowledged 12-19-16

What can I do to assist the city in accomplishing this task? We will move trash cans out of the way or other assistance if we know when you are coming.

We have politely been awaiting action...

First of all this alley has not been graded for 2 years by the city, or anyone besides my self...

Second of all, I did the best I could in 2016 by dragging I Beams up and down it for 3 hours...on 2 occasions...and added rock gravel to bad spots

Thirdly,The city unwisely removed the concrete paving about 10 years ago, and has grossly neglected it every since....

Fourth, We were blessed with a very mild winter and excuses like snow removal, wind storm cleanup, etc. distractions are not valid for such neglect...

Fifth, Now do to the poor upkeep maintenance the alley is in great dis-repair, needing massive repairs due to neglect

Sixth, Please do not take my word for it....Just get out of the office and try to navigate down this alley, I am sure you will be disappointed in the governmental in action of this asset.

For the 4th time in as many months we have begged the City Street Department for the minimum alley TLC/repairs (that is 3 blocks long without cross streets) .. reference request ticket 53232 below, we have been told it was contracted to Dennis Trucking Company, to be done, but they too have neglected their duty if it were truthfully assigned to them....Or they have Billed the City without doing any of the assigned work....

This alley is utilized by a Government Youth Group Home, many residents daily to access parking and garages, 3 Fraternity Houses, and Republic Services trash pickup, to just name a few...

We are begging again PLEASE HELP.....We will help however just let us know how we can help.....

Activity Comments

Hello,
What can I do to aid the city in completing service request 53232 dated 12/19/16, the alley is nearly unpassable with potholes, and one very large sinkhole area. When we park on the street we have experienced vehicle break-ins and a truck theft, and that burdens us and the police so we trudge through the alley to our off alley parking. So we dread parking on the street. Since it has been a mild winter with minimal snow treatment, leaf pickup is over we were praying it could get addressed.

We heard second hand Dennis Trucking/Construction had contract to do annually, well they did not do it in 2016 if the source is correct.

Please drive the alley yourself, to appreciate what we are trying to explain.

Vic Pearman

Service Request Details

ID	53232
Date/Time	12/19/2016 10:03 AM
Type	Alley Needs Gravel
Address	1239 S CENTER ST, Terre Haute
Comments	Received the following email on 12/18/16: Mr. Miller I know it is bad timing, but the alley was not graded so far this calendar year, and there some holes well over 12" deep that drag the bottom of our vehicles. I had been told by a neighbor that Dennis Trucking had the assignment and was going to grade this fall, but it never happened if it was assigned to them. Could you please inspect this alley, I am confident it is well below your professional standards for public

travel surfaces.

Once again If I am awarwe of the timing I will move all trash cans out of the alley path and remove other debris left in alley to facilitate a quality job.

Happy Holidays
Victor Pearman
1239 South Center